

# The Residence Tunis by Cenizaro 5\*

Tunis, Gammarth, 1<sup>st</sup> coastline, hotel brand *Cenizaro Hotels & Resorts*. Meals: Bed & Breakfast (BB), Half Board (HB)

## THE HOTEL

The hotel is deservedly rated as #1 in the ReviewPro rating of the Top 25 hotels in Tunisia for 2020. *The Residence Tunis 5\** also has a Travelers' Choice for 2023 from the world's largest travel guidance platform TripAdvisor. The hotel is situated in the prestigious suburbs of the capital.

There is a well-equipped beach on the 1<sup>st</sup> coastline, a thalasso center with a wide range of services and divided areas (for men and women), several restaurants which have become famous all over the country thanks to their skillful chefs (many Tunis residents come to the hotel especially to have dinner); one of the restaurants is the first Chinese restaurant in Tunisia. Moreover, there are 9 conference rooms that can accommodate up to 500 people, and a prestigious Golf Course.

## CENIZARO HOTELS & RESORTS

*Cenizaro Hotel & Resorts* is a leading international property and hospitality company with independent luxury hotel properties in Mauritius, Maldives, Tunisia, Zanzibar and Bintan. The Singapore international group *The Residence*, which is part of *Cenizaro Hotels & Resorts*, launched its first property in 1996 in Tunis – *The Residence Tunis 5\**.

The design of *The Residence Tunis 5\** has been entrusted to the leader in the field of hotel design since 1965 – HBA (Hirsh Bedner Associates).

## LOCATION

- Resort: Tunis, Gammarth
- Airports: Tunis-Carthage – 15 km, Enfidha – 128 km, Monastir – 183 km
- Distance to the city center – 15 km
- Carthage – 5 km

## GENERAL INFORMATION

- **Check-in:** after 15:00, **check-out:** before 12:00

## THE BEACH

- Wide private sandy beach, 1<sup>st</sup> coastline
- Beach and pool umbrellas, sun loungers and mattresses – free of charge
- Beach towels – free of charge

## SERVICES

- Reception 24/24
- Wi-Fi – throughout the hotel
- 9 conference halls and meeting rooms (\$)

- Laundry and dry cleaning services (\$)
- Thalasso center (\$)
- Golf course (\$)
- Parking
- Currency exchange
- Credit cards are accepted

## MEALS

**Bed & Breakfast (BB):** breakfast only, served buffet style in the main restaurant. According to the BB board, drinks are included in breakfast in the main restaurant, the rest of the time drinks are not served in restaurants and bars. Drinks are available for an additional fee during the opening hours of the bars.

**Half Board (HB):** breakfast and dinner served in the main restaurant. According to the HB board, drinks are included only in breakfast in the main restaurant, the rest of the time drinks are not served in restaurants and bars. Drinks are available for an additional fee during the opening hours of the bars.

## RESTAURANTS & BARS

- The main restaurant *L'Olivier*
  - Breakfast: 06:30 – 11:00
- The a la carte restaurant *Li Bai*, Chinese cuisine (\$)
  - Dinner: 19:00 – 00:00
- The a la carte restaurant *El Dar*, Tunisian cuisine (\$)
  - Dinner: 19:00 – 23:00
- The lounge restaurant *Zembra* (\$, closed from November to March)
  - From April to October: 10:00 – 17:00
  - From the end of June to September: 09:00 – 00:00
- The lounge bar *Le Salon* (\$)
  - Drinks: 10:00 – 01:00
- The beach restaurant *Zembretta* (\$)
  - Daytime snacks: 09:00 – 18:00
  - Drinks: 09:00 – 18:00
- The restaurant *The Golf Club House* (\$)
  - Lunch: 12:00 – 16:00
  - Drinks: 07:00 – 19:00
- There is also a lounge area in the hotel where guests can act out their culinary phantasies with personal menus, thematic decorations and music.

## SWIMMING POOLS

- 2 freshwater outdoor pools, one of which is heated in winter and the other one is one of the largest in the country with the total area of 1,500 sq. m
- Children's pool
- Seawater indoor pool

## **GOLF COURSE**

3 km away from the main building of the hotel there is the 18-hole Residence Golf Course which is a modern complex with an impressive range of facilities, and the Golf Academy de Gammarth.

The Residence Golf Course offers rental equipment, a room for year-round storage of clients' equipment, a golf equipment shop, as well as a lounge area, a restaurant serving international cuisine, and a conference room. The Academy offers programmes for golfers of all levels under the guidance of highly qualified professional instructors.

## **CHILD-FRIENDLINESS**

- Mini club
- Children's playground
- Baby chairs in the restaurants
- Baby cot (upon request, subject to availability)

## **SPA & THALASSO CENTER (\$)**

The hotel boasts one of the best wellness centers in Tunisia of 3,500 sq. m in total, which consists of The Spa & Thalasso. There are 18 treatment rooms, two patios for relaxation between treatments, a seawater swimming pool with hydro massage areas, an oriental hammam, and a sauna. Access is reserved for guests aged 15 years and over.

## **ACCOMMODATION**

- There are 170 rooms located in the main building equipped with an elevator
- Room types: Garden View Room, Sea View Room, Suite Pool View, Suite Sea View
- Maximum occupancy: 2+1

The basic amenities of a room = the amenities of a **Garden View Room**:

- 39 sq. m
- Hotel area view
- Maximum occupancy: 2+1
- Bedroom with a king size bed
- Terrace
- Dressing room
- Air conditioning
- Wi-Fi
- TV
- Bathtub and a shower
- Bathrobes and slippers
- Kettle and a capsule coffee machine
- Tea/ coffee kit

- Hairdryer
- Safe
- Mini bar (empty)
- Toiletries (daily replenished)
- Bottled water
- Daily housekeeping & turndown service
- Room-service (\$)

In addition to the basic equipment **Sea View Room** features:

- 39 sq. m
- Sea view
- Maximum occupancy: 2+1

In addition to the basic equipment **Suite Pool View** features:

- 91 sq. m
- Pool view
- Maximum occupancy: 2+1
- Large living room
- Dining area
- Guest toilet

In addition to the basic equipment **Suite Sea View** features:

- 91 sq. m
- Panoramic sea view
- Maximum occupancy: 2+1
- Large living room
- Dining area
- Guest toilet

## **CHANGES OF THE LIST AND TERMS OF PROVIDED SERVICES**

- In Tunisian hotels the Open Space service (serving the clients outdoors) is usually provided from 01/06 till 30/09. The actual schedule correlates with weather conditions.
- The mandatory air conditioning period in Tunisia lasts from 15/06 to 15/09.
- The hotel reserves the right to change the list and terms of provided services before the start of the season, and even during the season, in accordance with current circumstances if these circumstances don't affect the conditions of tourists' stay significantly.

## **TOURIST TAX**

- According to the law of the Tunisian Republic which came into force on December 8, 2017, tourists traveling to Tunisia must pay a hotel tax on arrival to the hotel.
- The tax is 3 TND per person per night in four- and five-star hotels, 2 TND per person per night in three-star hotels, and 1 TND per person per night in two-star hotels.
- The maximum number of nights the tax can be charged is seven, so customers staying longer than seven nights will only be charged for the first seven nights of their

stay. If tourists stay in a hotel for less than a week, they pay only for the actual number of nights.

- Children under 12 are exempt from paying the tax. If a child turns 12 in the first week of a hotel stay, from that moment the tax is charged for the number of nights remaining till the end of that week.